

By Dr Lynn Rae

### Services Provided

- Crisis Intervention
- Training Kitchen & Café
- Education
- Counselling
- Health and Wellbeing
- Pharmacy



## Crisis Intervention (1)

## Drop-in service offering support for:

- Emergency accommodation
- Benefits
- Crisis grants
- Welfare fund
- Clothing
- Food parcel







## Crisis Intervention (2)

#### Other services we offer include:

- Liaison with Prison Services
- Help with access to health services
- Adult Protection referrals
- Hospital and house visits
- Housing options and homeless advice







# Café and Training Kitchen

## Healthy Living Plus Award cafe offers:

- A way to reach the most vulnerable
- Breakfast and Lunch
- Free healthy breakfast food
- Low cost traditional full breakfast
- Free homemade soup and bread
- Low cost healthy and nutritious meals
- All made by our chef and volunteers







## Education

Our unique Community Education Curriculum aims to:

- Widen access to education
- Provide an exit to homelessness
- Deliver accredited and non-accredited courses
- Deliver in our premises and on college campuses
- Opportunities for further education and employment







## Counselling Service

Traumatic events Barriers

Unique service Lifeline

Weekly sessions Consistency

Professional Non-judgemental

## Quote

"Being able to have the time to work through extremely difficult traumas has helped me more than words can express.

The privacy and anonymity of the service allowed me to feel safe in accessing it. Without the help I received from the counsellor I would not be where I am today. I am in stable long-term housing, in education at university, and have developed healthy, loving friendships.

I have completely exited prostitution, have been able to stop misusing drugs and alcohol and have an overall good sense of well-being."

# Social Prescribing (1)

Our therapeutic Health and Wellbeing service provides:

- One-to-one and group support
- Walking, mindfulness, cycling activities
- Support to access activities in local communities
- Support accessing healthcare appointments





# Social Prescribing (2)

### Our Pharmacy service provides:

- Health checks
- Medication prescriptions
- Referrals for health services and assessments
- Assistance to hospital
- Follow up checks for ongoing medical treatment





# Case Study

#### Client A:

- Volunteer
- Isolation, poor mental health, withdrawn
- Feeling unsafe, sofa surfing, home in disrepair
- New tenancy, lots of support, engagement with services
- Improved living conditions, improved self care
- Education at college
- Success!!!

## Thanks for listening!

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